

Student worker - Customer Enablement and Support team located in Aarhus

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Do you want to become part of a start-up company with global potential? We are looking for top students with good language and IT skills to join our company. We are setting-up a Customer Enablement and Support team to make sure our customers have a the best possible experience dealing with us. As a member of this team, you will make sure that our customers feel welcome, convey and transform customer feedback to make sure we constantly improve our service offering. You will also be tasked to create our digital help and supports features to enhance the overall customer experience and the usability of our platform.

Location: Aarhus.

We are:

- Bringing a collaborative IT-service to market, which supports companies that are trading internationally
- Our staff consists of top subject matter experts and proven business executives
- We are an EU-based company currently situated in Denmark and Ireland
- English is our company language

You are:

- A student living in the Aarhus area that are about to start your masters or finish you bachelor degree
- A team player
- A responsible and self-motivated person able to structure your own work and meet agreed deadlines
- Speaking at least one of these languages fluently: Danish, English, German, Spanish, Chinese (mandarin).
- Taking an interest in areas such as UX, service design, eLearning or international trade

You will:

- Become a part of the team and work with real customers
- Be responsible for onboarding our customers, that means you make sure they our customers have a the best possible experience when they start using our service, this includes greeting the customer and provide training
- Provide ongoing support and help to our customers
- Be involved in creating learning material such as eLearning and help texts in different languages
- Transform the feedback of our customers into initiatives that enhance the overall customer experience

We offer you:

- The opportunity to be part of a dynamic team
- An informal and collaborative work environment
- Lots of responsibility and new challenges if you step up to the tasks
- Flexibility, allowing you to combine the job with your studies

Interested?

- Please drop us a few lines about yourself and don't forget to include a CV (please use pdf-format).
- You can apply by sending an email to: hr@clearviewtrade.com

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